

Avaya IP Office Essential Abbreviated Ringing Telquest Tech Support

When you are on the phone and another call comes in, you have a preset choice as to whether the phones rings as normal or gives you one short ring.

The short ring option is set by default and is called Abbreviated Ring.

Here is where it can be administered.

The screenshot shows the Avaya IP Office administration interface. The top navigation bar includes tabs for User, Voicemail, DND, ShortCodes, Source Numbers, Telephony, Forwarding, Dial In, and Voice Recording. The 'User' tab is selected, and the 'Multi-line Options' sub-tab is active. A list of users is shown on the left, with 'Operator 1' (extension 201) selected. The 'Multi-line Options' section contains several settings, including 'Individual Coverage Time (secs)' set to 10, 'Ring Delay (secs)' set to System Default (5), 'Coverage Ring' set to Ring, and 'Attention Ring' set to Abbreviated Ring. A dropdown menu for 'Attention Ring' is open, showing 'Ring' and 'Abbreviated Ring' options. On the right, there are checkboxes for 'Ringing Line Preference' (checked), 'Idle Line Preference' (checked), 'Delayed Ring Preference' (unchecked), 'Answer Pre-Select' (unchecked), and 'Reserve Last CA' (unchecked).

1. Click here...

2. Select a User...

3. Click here...

4. Click here...

5. Choose one...